



Most importantly

You will not be subjected to any form of undue pressure to make a gift and if you do not want to give, or wish to stop giving, that's okay with us.

Saying thank you

We will send a thank you letter, unless you have asked us not to, within ten working days of receiving your gift. If we hold an email address for you we may use this method to save costs. If your donation is for less than £10 your gift is still important, but in order not to waste any of your donation, we won't send a thank you by letter unless asked to.

Spending your money

We will use all gifts carefully and cost effectively. If you request that your gift should be applied to a specific purpose we will happily do this. We will send you a copy of our annual report and accounts on request.

Protecting your privacy

The data we hold about you is managed in accordance with the data protection act 1998. We will never share your personal details with any other organisations. Any credit or debit card details that you give us will be used for the purposes of processing that transaction only and will then be destroyed safely. We will respect your wishes to remain anonymous.

Keeping in touch

Our newsletter is our way of notifying you of news and events and of course telling you how important your support is to the children and families. We will send a copy of this to you twice per year (unless asked not to). If you have given us your email address, we may very occasionally contact you in this way. We will update our records within 10 working days of being notified. Allow one calendar month for all changes to take effect.

Problems

If you are unhappy with anything we have done whilst fundraising, please tell us so that we can try to put it right.

You can visit by arrangement

Please contact us first 01296 392923 or email fundraising@thepacecentre.org